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A Legacy of Compassion and Skill

Since its founding in 1958, Queen of the Valley Medical Center has been an integral part of the Napa Valley and its neighboring regions. It continues to serve the mission established by the Sisters of St. Joseph of Orange in 1650, who were bound together by a need for safety and a desire to serve God by tending to the health and well-being of their neighbors – especially those less fortunate.

Today our experienced medical teams, who represent some of the finest talent in the country, practice lifesaving medicine with compassion and skill. And, thanks to the dedicated support of our friends and neighbors, the Queen is continually advancing its programs and facilities to serve our community with the latest technology. This hospital is a living testament to the legacy of benevolent care and is building hope for future generations.
Looking back…

... over the two years I served as Board President, there was an attitude shift that was so impressive. Everybody started feeling positive about the future — there was a new energy and focus. We began by really cleaning our financial house, reviewing our budget under a bright light to see where we really were. We revised our systems so that our books are more understandable. We put good staff in different roles. Our board became much stronger and more involved. We launched the quiet phase of our capital campaign and raised more than $15 million toward our ultimate goal of $40 million.

The people of Napa really appreciate having a medical center of this caliber, where they can get the finest treatment available. It’s a small town with a “big city” hospital. I feel so good about Greg Bennett taking over the helm of the Foundation and I will do everything I can to help ensure his complete success.

Ed Henderson
President, 2010-11  Queen of the Valley Medical Center Foundation

Looking forward…

... I hope to make a really meaningful contribution to this Foundation and this hospital. There is nothing more compelling to me than working with a healthcare organization that serves the community at large — providing care for everyone, including those who are the least fortunate. Community outreach is built into the Queen of the Valley’s budget, and we are mandated by the government to serve the full population. What’s more, maintaining a healthy community is good for everyone. It’s good business. Every person has the right to good health.

With my passion for the hospital’s mission, my financial background, and my involvement in a number of community causes, I’m eager to follow Ed’s deep footprints to engage the board and the public to fulfill our capital campaign to fund the new Advanced Diagnostic and Surgical Pavilion. This new building will not only provide the latest possible technology, but will be a revenue generator, both for the hospital and the county. Quality and compassion are equally important values to me, and to the work of this Foundation.

Greg Bennett
President, 2012-13  Queen of the Valley Medical Center Foundation
Looking back…

...I'm most proud of how each level of the organization has integrated the mission of the Solano of St. Joseph into everything they do - from our board and medical staff to our volunteers and a very generous community. Since 1998, the Queen has been through a period of robust, responsible growth. We transformed the entire campus with new state-of-the-art facilities: the Synergy Wellness Center, the Outpatient Surgery and Procedures Center, and the leading-edge Medical Imaging Center.

If it weren’t for the devoted efforts of our Foundation volunteers, these projects would not have been brought to fruition. It’s a great example of how we consistently look back to our mission to improve the health and quality of life in our communities.

I’ll miss the daily interaction I’ve had with people at every level. It’s been challenging at times, but the quality and performance have been exceptional. I can tell you, the Queen is considered quite a jewel in this community. Everyone strives to provide the best care we possibly can.

Dennis Sisto
President and Chief Executive Officer, 1998-2011   Queen of the Valley Medical Center

Looking forward…

...there’s nothing I’d rather be doing. I moved into this position on July 1 – it’s a great job in a great hospital and community. The quality and reputation of the Queen are hard-earned and well-deserved. For the second consecutive year, we have been ranked as the top performer in clinical excellence within the St. Joseph system, a group of very high-achieving hospitals. From the quality of our care-givers to the next-generation technology, we do our best for every single patient regardless of their ability to pay.

I’m especially proud of our new Wellness Center, a major investment we’ve made in the future health of our community. It is the only such integrative wellness center in the entire county.

Our focus this year will be on reintroducing neuroscience to the Napa Valley with our new Peggy Herman Neuroscience Center, which brings a whole new level of care to the Queen. And of course our other primary goal will be moving into the public phase of our capital campaign, Advancing Compassionate Care, which will fund the new Advanced Diagnostics and Surgical Pavilion. We’ve been extremely successful in the quiet phase and we’ll be broadening our audience in the coming year for a very worthy project. We are blessed to be supported by such a generous community, which enables us to provide the highest possible level of care.

Walt Mickens
President and Chief Executive Officer   Queen of the Valley Medical Center
“We consistently look back to our mission to improve the health and quality of life in our communities.”

DENNIS SISTO
Since joining the Foundation in February 2011, I have been impressed to discover that the Queen is such a leader in providing high-quality healthcare, having earned the top Clinical Excellence Award for the St. Joseph Health System for two consecutive years.

Raising funds in the current economic climate is not for the faint-hearted. But thanks to the combined efforts of my predecessor, Richard Green, an engaged board, and active participation of our honorary trustees, our Foundation earned “Best in Show” in 2011 for the St. Joseph Health System in total funds generated through philanthropy and investment revenue. The $12 million we raised represents more than a 240 percent increase over the previous year’s results.

The exceptional care offered at this medical center, and the great fundraising success we’ve achieved to advance its mission, makes me proud to be affiliated with this organization and underscores the value of the Foundation’s work. Lives are already being saved as a result of our efforts this past year.

Elaine John
Vice President Development   Queen of the Valley Medical Center
Chief Executive Officer   Queen of the Valley Medical Center Foundation

We are immensely grateful to the Napa Valley Vintners, whose $400,000 Auction Napa Valley grant helped to support the $16 million the Queen spent in charity and uncompensated care in 2011.

WHERE THE MONEY COMES FROM

- 3% - Annual Giving
- 2% - Gifts in Kind
- 2% - Events
- 40% - Endowment/Planned Giving
- 10% - Campaign
- 10% - Grants
- 25% - Major Gifts
- 8% - Investment Income
- 1% - Endowment

WHERE THE MONEY GOES

- 46% - Medical Center Programs
- 43% - Construction
- 22% - Uncompensated Care
- 8% - Administration
- 7% - Capital
- 5% - Unrestricted

Total: $12,003,373
Paying It Forward

In September 2011, 24-year-old Krystal Hinkle was a passenger in a car traveling in the early morning hours along winding Dry Creek Road – the same road where Peggy Herman had had her accident four years before. The driver was speeding, and he had been drinking. When the car in front of them braked suddenly, he over-corrected and their car crashed into an embankment, skidding 50 yards. Krystal was found halfway out the window with a fractured skull, nose, and cheekbone. Her face had been dragged so severely on the asphalt that her eyebrows were gone.

Rushed to the Queen’s ER, it was quickly determined that Krystal had a 44-millimeter blood clot that required immediate brain surgery. Jeffrey Yablon, MD, operated for five hours; when she emerged, Krystal had a silicone plate, 22 staples, 30+ internal stitches, and 20 external stitches, but her head and brain were intact.

“I feel so lucky because the Peggy Herman Neuroscience Center was right there and Dr. Yablon could do the surgery on a moment’s notice,” Krystal says. “I later learned that if we had waited ten more minutes, I wouldn’t have made it.” Informed she would probably be hospitalized for two weeks, Krystal – a former military police officer in the Army – was discharged in just four-and-a-half days. Working with Dr. Yablon and Janet Bruneau, RN, she will take her story to local schools to help educate other young people about the dangers of drunk driving.

Having to travel by ambulance to Santa Rosa probably didn’t make a difference in saving my wife’s life, but it was a source of enormous anxiety and difficulty, and I didn’t want others to have to go through that. The new Peggy Herman Neuroscience Center is already saving lives. One of my friends recently experienced an injury and was treated there – she was really grateful to be able to stay here in the Valley. I am gratified that my family’s experience can benefit others in this community and ensure better outcomes in the future.

Tim Herman
Trustee   Queen of the Valley Medical Center Foundation

When Every Minute Counts

In November 2007, Peggy Guthrie Herman – a former nurse at the Queen and wife of Foundation Trustee Tim Herman – was horseback-riding along Dry Creek Road with a friend. A passing cyclist spooked the horses and Peggy was thrown to the asphalt. At the Queen’s emergency room, it was recommended that she be airlifted to Santa Rosa where a neurosurgeon was on staff. But because it was an extremely foggy day, all helicopters were grounded. She was taken by ambulance over the mountain; although Peggy was operated on immediately, her family soon learned that she would not survive the accident.

Queen of the Valley has not had a neurosurgeon or neurosurgical program since 2005. Until now, patients requiring neurologic surgery have had to be referred to another facility – the closes being over an hour away. Peggy’s husband, Tim, has made a generous $1-million challenge gift to help fund the start-up costs of the Peggy Herman Neuroscience Center, and the Foundation will match $2 for every $1 donated by Tim to the effort.

The Peggy Herman Neuroscience Center is a virtual facility with components located throughout many of the Queen’s departments. Two neurosurgeons now practice here via our collaborative effort with the Department of Neurological Surgery at the UCSF Medical Center, which ranks among the top five neurology and neurosurgery programs in the nation and was named “Best in the West” by U.S. News & World Report.
Advancing Compassionate Care

The Queen of the Valley Medical Center Foundation has been quietly generating ground-level support for the Queen’s next milestone in state-of-the-art care. The new campaign, Advancing Compassionate Care, has raised $15 million to date against a total goal of $40 million to build the new Advanced Diagnostic and Surgical Pavilion. This contribution will represent about 20 to 30 percent of the necessary funding, with the balance provided by the Queen of the Valley Medical Center.

The 72,000-square-foot facility is designed to withstand a major earthquake and will be among the first of California’s hospitals to be LEED-certified for “green” health-care facilities. Included will be a spacious diagnostic laboratory facility, six expansive, fully equipped operating suites (including a Hybrid Operating Room – the current optimum integration of technology and surgery) and an entire floor devoted to intensive care and recovery.

The Advanced Diagnostic and Surgical Pavilion will enable us to add new technologies in pathology and clinical lab testing as well as a blood bank to provide crucial support services for our patients who are critically ill or undergoing surgery. I’ve made my own donation to the campaign because it’s an investment with the potential to have a life-saving impact on our community.

Michael Merwin, M.D.
Pathologist, Chief of Staff
Queen of the Valley Medical Center

California regulations mandate that our entire facility be seismically compliant by 2030. Over the past eight years, we’ve been reviewing our options and planning responsibly for the future. A number of our physicians approached me a couple of years ago and said, “Imagine the quality of a cutting-edge cath lab within a surgical environment – it would offer tremendous advantages to our surgical team.”

The new Hybrid OR will provide the best possible imaging capability. We will have the same unit used by UCSF, which is very rare in community hospitals. It will allow us to diagnose and perform life-saving surgeries for our neighbors, keeping them in their own community.

Walt Mickens
President and CEO
Queen of the Valley Medical Center

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Walt Mickens
President and CEO
Queen of the Valley Medical Center
Because George Porter had failed the previous treatment with the percutaneous coronary stents, we determined that he would require bypass surgery. Coming back to the Queen was a logical choice, since we have state-of-the-art robotic technology, the robotic cardiac team, and high-level personalized care.

The Da Vinci robot improves my performance as a surgeon by enabling me to conduct complex cardiac surgical procedures through tiny incisions – it makes my work more precise and prevents the need for opening up the chest.

The new hybrid diagnostic and surgical suite will make such surgeries even more successful – it will allow us to perform the best treatment modalities without moving the patient from one facility to another. For example, I can perform a robotic procedure to surgically bypass blocked arteries, and a cardiologist can then place stents in other blocked arteries, all in one operating room. Our whole cardiac and surgical team is excited about this approach.

Ramzi Deeik, M.D.
Cardiothoracic Surgeon   Queen of the Valley Medical Center

I remember I was outside clearing brush on the hill behind my house when I started feeling dizzy. A while later, when my hands and feet went numb, I realized I was probably having a heart attack. When the ambulance brought me to the Queen, Dr. Manubens said, “Skip the ER, we’re going straight to the cath lab.” That’s what saved my life. If I’d had to hang around in the hallway, I wouldn’t have made it. They put a stent in – but because it was the third time they’d had to put a stent in the same place, Dr. Manubens told me I needed bypass surgery.

The surgery was scheduled for 30 days later. Friends asked if I’d be going to Stanford or UCSF and I said, “Why would I?” With the Queen’s Regional Heart Center and robotic equipment right here, why would I want to go that far? They have the robot, and I trust the surgeons who know how to use it.

It was perfectly done. I had a very quick recovery, and now you can hardly see the scar on my chest. And the cardiac rehab program at the Wellness Center got me fit and healthy in a matter of months.

George Porter
Founding Partner   Luna Vineyards
A Generous Response to Our Whole Community

At Queen of the Valley, we work collaboratively to enhance the health and quality of life for Napa County’s most vulnerable communities. Our Community Outreach Department addresses unmet or critical health needs, particularly for low-income, underserved populations. In 2010-11 we provided funding support to 46 local organizations and to more than 35 different safety-net programs in the county.

Healthy For Life

One of our key initiatives is to address the national epidemic in childhood obesity by implementing the Healthy for Life (H4L) program across the St. Joseph Health Ministry system. H4L is a school-based fitness and nutrition program that emphasizes lifelong fitness and healthy eating behaviors among children and adolescents. We implemented H4L in Napa three years ago – in the past year, we’ve increased the program from 11 to 17 schools. At the beginning of the last school year, only 28% of kids were exercising regularly; by the end of the year, that figure had jumped to 43%. Previously, only 21% were eating fruits and vegetables daily; that grew to 30% by year’s end. This is a big step forward in improving the overall health of our community by encouraging healthier lifestyles.

Dana Codron
Executive Director | Community Outreach Department

We work very hard to be a true community partner. More than just funding, we are at the table for important conversations and collaborative efforts. We offer our hands, our hearts and – when we have them to give – our resources. If we don’t have the funds, we will still help with in-kind staff time or other contributions. Our mission is to bring people together to provide compassionate care, promote health improvement, and create healthy communities.

Dana Codron
Executive Director | Community Outreach Department

I think Queen of the Valley offers a different kind of health-care because it’s built on the values of the Sisters of St. Joseph: Justice, Dignity, Excellence, and Service. These values permeate the institution – we are truly committed to taking care of our whole community’s health needs. At every meeting I attend, that mission is always front-of-mind. You see it from the compassionate care within our walls to our outreach programs. We don’t turn anyone away, regardless of their ability to pay.

Betty O’Shaughnessy Woolls
Trustee | Queen of the Valley Medical Center

Our nearly 100 community partners include:

Area Agency on Aging
CARE Network
Children’s Health Initiative
Children’s Mobile Dental Clinic
Community Action Napa Valley
Community Health Clinic Olé
Family Homeless Shelter
Family Service of Napa Valley
Lifeline
Meals on Wheels
Napa Valley Food Bank
Napa Valley Hospice and Adult Day Services
St. Helena Family Center
Day for the Queen
More than 700 people attended the 34th annual Day for the Queen at Silverado Resort on August 19. This all-day extravaganza featured golf and tennis tournaments, a fashion show, luncheon, cocktails, silent auction, barbecue and dancing to the live vintage sounds of the Wonderbread 5. Proceeds from this year’s event nearly tripled from last year, and will benefit the Peggy Herman Neuroscience Center at the Queen.

Circle of Friends
On February 17, more than 100 friends of the Queen attended a reception for annual donors at the Westin Verasa in Napa. The evening event featured Marko Botor, MD, and Elizabeth Glenn-Bottari, Chief Wellness Officer, SJHS, of the Queen’s Wellness Center. Annual gifts are an essential element in the Queen’s revenue and such donor groups and events provide a way for the Queen to say “thank-you” to its loyal supporters.

Reach for the Stars
The 18th annual Reach for the Stars was held on April 30 at the Meritage Resort and Spa. Featuring cancer patients and survivors as models, this special luncheon and fashion show has become an enormous morale-booster for the participants and audience alike. More than 400 attended and proceeds will benefit the Queen’s Cancer Wellness Program.

Hall of Honor
Approximately 100 donors attended the Hall of Honor reception, held at the Queen on May 25. This group recognizes cumulative lifetime giving, and members are invited to see the updated wall on which their names are featured. At the May event, three special donors were awarded recognition for achieving the Visionary level, having given at least $5 million over their lifetimes: Tim Herman Family, Kalmanovitz Charitable Foundation, Napa Valley Vintners.
Tribute Gifts — Gifts to the Foundation may be made in honor of living designees or suggested in memorial notices.

Unrestricted Gifts — Unrestricted gifts allow the Foundation to determine their use wherever the need is greatest.

Restricted Gifts — Some donors wish to make their contributions to a specific department, program, or equipment purchase.

The Endowment Fund — The gift principal is maintained in perpetuity and invested to create ongoing income for the hospital. Such gifts can be restricted or unrestricted.

Planned Giving — There are many tax benefits and income-enhancement opportunities with gifts of stock, real estate, or other appreciated assets. You may also choose to establish a trust or bequest benefiting the hospital.

Circle of Friends — For those loyal donors who make annual gifts of $500 or more, this giving society offers an elegant reception, health-care presentations, and recognition in Foundation publications, among other benefits.

The Hall of Honor — In the Medical Center’s main lobby, the Hall of Honor gives permanent recognition to those who have made a cumulative contribution of $2,000 or more, and such donors are recognized at an annual event.

The Queen’s Heritage Circle — Our Foundation honors individuals who choose to make a gift to the Queen through their estate plans. Queen’s Heritage Circle members are listed in our publications and invited to an annual luncheon.

For more information, go to http://www.queensfoundation.org and click on Ways to Give.

My late husband, Jack Knivetton, always believed in giving to the hospital, even though we were healthy and didn’t have an immediate need for its services. Then he got ill, and suddenly we did need it. Because of the wonderful care we received, I wanted to continue his legacy. When I reworded my will after my husband died, I included an unrestricted bequest for the Queen. I also have a charitable gift annuity that provides me with fixed, guaranteed payments for life — some of which is tax-free — and the remainder will support the hospital. I additionally make annual gifts. I run the ladies’ tennis tournament at “The Day for the Queen,” and every Tuesday I volunteer on the “comfort cart” with my miniature poodle, Lili, a Paws for Healing dog. There are so many ways to give back to this wonderful hospital.

Marlene Hybelen Rosenberg
Volunteer  Queen of the Valley Medical Center

Ways of Giving to the Future

Inspired by the Sisters of St. Joseph of Orange in the 17th century and currently equipped with the most advanced technology available, Queen of the Valley Medical Center is well-positioned to serve our whole community in the years ahead. Today there are more ways than ever to support the Queen’s mission. Our Foundation staff is available to provide confidential, no-obligation consultations to help you determine what giving method is most beneficial to you.

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