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Every Moment Matters

Nothing matters more than our good health. With it, we are free to pursue our greatest passions and connect with who we truly are. Without it, none of the other moments are as possible or as enjoyable. In these pages, we recognize the motto of St. Joseph Health, that “Every Moment Matters.” Our lives are made up of individual moments, each one as important as the next. Do you want to miss any of them?

Thanks to the dedicated support of our Napa Valley community, the Queen is continually advancing its programs and facilities to ensure better health for all—enabling us to enjoy as many of life’s meaningful moments as we can.
As Chair of the Foundation Board this past year, I’ve witnessed a remarkable partnership between the Queen’s physicians, staff, donors, and volunteers to provide the highest level of medical care to our community. With this issue, I am also thrilled to announce the transformational $11-million campaign gift from the Tim Herman Family to help fund the start-up of the Peggy Herman Neuroscience Center and support the construction of the new Herman Family Advanced Diagnostic and Surgical Pavilion.

The foundation for this year’s success was set by my predecessor, Ed Henderson, and his dedicated board. In the past 12 months, we have focused on recruiting new and energetic board members who will build on the excellent work they did. We have also been working to improve our systems in order to create more synergy and sustainability between the QVMC Foundation and the Hospital.

We have strengthened our donor development structure, and you’ll see the fruits of those labors evolving in the next 12 to 24 months. Most important, we are advancing initiatives that will sustain this excellent hospital for future generations. It is imperative that we each make a commitment to support and promote the shared basic ideal of quality health care for every one of us.

Greg Bennett
Chair, 2012-13
Queen of the Valley Foundation

How does Greg make every moment matter?

Last summer, Greg and his 15-year-old twins joined a group of friends to backpack in the Sierras near Desolation Wilderness. “We do it every year,” he says. “I love to be active, stay healthy, and enjoy the great outdoors with family and friends. Isn’t that what it’s all about?”
We’ve Never Been Stronger

My first year as President and CEO of this medical center has been personally gratifying on many levels. In June, we completed the quiet phase of our Crowning of the Queen campaign and announced its public phase. In October, we celebrated the naming of the Herman Family Pavilion in honor of their generous $11-million gift. At this writing, we are already at $21.5 million of our $30-million goal.

By working closely with our sister hospitals in the region, we’ve created a stronger, more unified system that includes a balance of great hospital and great community care. We’ve brought more skilled physicians and advanced technologies to the Napa Valley, so our community can receive high-quality care and the latest treatments here at home.

Another exciting development is that a new Health Maintenance Organization (HMO), Western Health Advantage, will arrive in Napa in January. This HMO will provide greater choice for consumers. Individuals and businesses that choose to enroll in this plan will have access to the Queen and our many outstanding physicians.

Of the many awards the Queen has received this year, I’m especially proud of two that reflect the excellent caliber of our employees. We are one of only five hospitals honored nationwide with an American Hospital Association NOVA award for improving community health, and Avatar International gave us the Overall Best Performer award for the third consecutive year for achieving consistently high standards of patient care.

Throughout the past year, our community has generously supported our vision and enhanced our ability to sustain the long-term excellence of the hospital and its programs. We’ve never been stronger or more aligned with our mission to improve the health and lives of our community members. We’ve never been more prepared to thrive. I have never been more proud of the work we do every day.

Walt Mickens
President and Chief Executive Officer
Queen of the Valley

How does Walt make every moment matter?

When not at the Queen, Walt Mickens is with his family, attending one of his sons’ sporting or theater events. You’ll see him at every Justin Siena High School Junior Varsity football game, where his son Danny plays quarterback, or at one of Ben’s performances. “I love watching my boys enjoy their favorite activities,” Walt says. “I played football from Pop Warner all the way through college, and seeing Danny enjoy the game is heartwarming for me.”
“We’re moving a quantum leap closer to our mission to improve the health and lives of all our community members—not just treating them once they’re injured or sick.”

WALT MICKENS, PRESIDENT AND CEO
How does Elaine make every moment matter?

Elaine John loves her work as president of the Foundation, which is as rewarding as it is challenging. She also loves coming home at the end of the day, where Sabine, her four-year-old Cavalier spaniel, is waiting for her by the door. “I treasure most those moments of quiet reflection and being surrounded by family,” Elaine says. “And that’s best enjoyed with a loving dog on one’s lap!”

Every Dollar Matters

Generosity heals. One dramatic example of this is our transformational $11-million gift from the Herman family—the largest campaign gift in the history of the Queen of the Valley Foundation and St. Joseph Health. While Mary Beth and Tim Herman are well aware of the community benefits that will result from their generous investment, they also know that making a profound difference in others’ lives can provide a personal, restorative joy.

We have a university-level medical center right here in our beautiful valley. Every member of our medical, administrative, and support staff who shares his or her expertise, every donor who shares her wealth, and every volunteer who shares his time to advance our mission has contributed to this remarkable enterprise.

But to build and maintain this premier medical center for future generations, we need to widen the circle to include supporters at all levels—from gifts of time to annual sustaining support to life-changing donations. Through giving, we can help to heal others—but we also heal ourselves.

Elaine John
Vice President/Philanthropy, Queen of the Valley
President/CEO, Queen of the Valley Foundation
Statement of Financial Position
as of June 30, 2012 - unaudited

ASSETS

Cash and cash equivalents ................................................................. $3,378,758
Investments .................................................................................... $5,277,113
Contributions receivable ................................................................. $865,413
Prepaid expenses and other assets ................................................. $42,715
Endowments .................................................................................. $952,550
Assets held in trust ......................................................................... $891,358
Beneficial interest in charitable remainder trusts ......................... $3,339,299
Due from St. Joseph of Orange - charitable annuities ...................... $302,299
Property and equipment, net ........................................................... $158,120

Total Assets .................................................................................... $15,207,625

LIABILITIES AND NET ASSETS

LIABILITIES

Accounts payable ........................................................................... $8,607
Due to Queen of the Valley Medical Center .................................. $0
Accrued wages and vacation .......................................................... $0
Deferred income - special events ................................................... $33,464
Liabilities under unitrust agreements .............................................. $891,358
Note payable ................................................................................ $34,398

Total Liabilities .............................................................................. $967,827

NET ASSETS

Unrestricted ..................................................................................... $1,937,533
Unrestricted - board designated .................................................... $45,355
Temporarily restricted ................................................................ $11,304,360
Permanently restricted ................................................................. $952,550

Total Net Assets ............................................................................ $14,239,798

Total Liabilities and Net Assets ....................................................... $15,207,625
Every Patient Matters

When Chris Lyman arrived at Queen of the Valley on July 26, he was literally a broken man. Twelve days before, while cycling down Trinity Road, he’d hit a dip on a sharp switchback and was thrown into an oncoming car. The EMTs on the scene doubted he would survive.

After nearly two weeks in the trauma center at Santa Rosa Memorial Hospital, Chris was transferred to the Queen’s Acute Rehabilitation Center. He had suffered two broken vertebrae, a dislocated hip, a shattered pelvis, eight broken ribs, a fractured sternum, and bruised organs. He had already undergone three surgeries to rebuild his back and hip and, after 12 days on his back, he couldn’t even stand up.

During his week at the Queen, Chris was treated by physiatrist Dr. Corby Kessler and a team of about five nurses and therapists. And shortly after arriving, he had a tangible plan for full recovery. “As a competitive cyclist, I’m very goal-driven,” Chris says. “My rehab team understood that’s how I’m wired and helped me work toward progressive goals and achieve them. Their care recognized me as an individual with a high motivation to heal quickly.”

Physical Therapist Michael Bothwell credits Chris’s attitude with his own quick recovery. “His injuries were far more severe than many of the stroke and trauma patients we see,” he says, “but his positive attitude really sped up his healing process. He’s the one who put in all the hard work.”

Once Chris returned home, he was able to resume part-time work immediately from his home office. He did exercises from his bed and began one-legged pedaling on a spin bike. Within just three months of his debilitating accident, he was approaching his next milestone: walking without crutches. Quite an accomplishment when you consider the odds. “If my broken vertebra had moved one millimeter more, I would not walk again,” he says.

What Chris appreciated about the Queen team’s approach was that they all encouraged him to focus on the next step—literally—and not get discouraged by the long road ahead. “Before I arrived at the Queen, I had moments where I felt I was going to go crazy,” Chris recalls. “To almost die and then to spend 20 days in the hospital—you find out who you are, not just who you think you are.”

The Queen was the only hospital in California to receive Avatar International’s Overall Best Performer award for consistently high standards of patient care across multiple service lines.
How does Chris make every moment matter?

There’s nothing like a near-fatal accident to remind you how precious every living moment can be. During his recovery, Chris realized that what matters most is the time spent with Carm, his wife of 14 years—walking the dogs together in the morning and eating dinner outside at night. “A friend told me there’s trauma we do to ourselves and that which we do to our loved ones. Carm has experienced as much as I have,” Chris says. “She’s the only one who understands what I’m going through and supports my drive to be back to 100 percent.”
How do Stan and Patty make every moment matter?

The Teadermans were among the founding members of the Oakville Appellation wine-growing region, along with other local wine-growers and vintners. Teaderman Vineyards continues to be a special place for them—from learning the ropes of making and bottling wine to annual events in which they share their remarkable property with friends and other guests. "It’s been a labor of love," Stan says, "one that’s been possible because of our good health."
Every Donor Matters

Stan Teaderman became a Queen of the Valley Foundation Board Trustee in 1997 and, in the past 15 years, it would be hard to find a giving area, event, or campaign to which he and his wife, Patty, haven’t provided generous support. The couple founded a propane gas company in Contra Costa County in 1967, but it’s Napa they’ve always considered home.

“We’ve lived in this beautiful community all our lives and have been so fortunate to have been educated and civically engaged here,” says Stan. “After commuting to Richmond for 30 years, you really appreciate this place.” Two of the couple’s three children were born at the Queen, and both Stan’s father and Patty’s mother underwent critical medical care at the hospital. When Patty suffered a heart condition, the Queen had recently acquired the specialized equipment required to treat her. “It was so convenient to be able to do the procedure right here at the Queen,” she says.

“Our family has been very fortunate to have this tremendous facility here when there’s been a need,” Stan says. “It’s one of our top priorities to support the Queen and its continued development, as well as to provide for others in need.”
Every Gift Matters

On June 27 we announced the public phase of the Crowning of the Queen capital campaign to fund the new Advanced Diagnostic and Surgical Pavilion. And on October 2, the state-of-the-art facility officially became the Herman Family Pavilion, in honor of an $11-million gift from the Tim Herman family. To date, the campaign has raised $21.5 million against the $30-million goal.

Scheduled to open in the late summer of 2013, the new 72,000-square-foot structure will make the Queen the North Bay's most technologically advanced and sustainably designed hospital, engineered to withstand a major earthquake. It will also be among the first California hospitals to be Gold LEED certified with an environmentally “green” design. The addition will expand the Queen’s capacity for critical care and will add such new technologies as a “hybrid” operating room that combines advanced imaging capabilities with robotics and traditional surgery.

20 Queen of the Valley physicians were named in U.S. News & World Report's 2012-2013 listing of “Top Doctors” in the country.
A key new feature in the Pavilion is the BodyTom™, a portable multi-slice CT scanner that provides real-time images during surgery. The Queen is one of only four hospitals nationwide with this cutting-edge technology, which went into service in November. “It will allow us a much higher degree of precision in brain and complex spinal surgeries,” says Medical Director of Neurosurgery Jeffrey Yablon, MD.

“Combined with the Queen’s record of excellent outcomes, this new technology will make our Peggy Herman Neuroscience Center a destination for neurosurgery patients,” says Yablon, who—along with Queen neurosurgeon Archimedes Ramirez, MD—serves on the fulltime faculty of UCSF, which has the top-ranked neurosurgery program west of the Mississippi. “We’ve already doubled our anticipated volume for the program in our first year.”

The Herman Family Pavilion will also include a new Intensive Care Unit that will increase our ICU capacity to 20 rooms, provide more natural daylight, and offer greater patient-centered care. Located directly over the OR, the ICU will allow families to be more involved with their loved ones and the decisions related to their care.

“Studies have shown that there is a much higher level of ultimate satisfaction when the family has been involved in critical and intensive-care decisions,” says critical care physician and ICU Medical Director Francis Healy, MD. “The new ICU will enable families to be more present and comfortable during treatment, rather than sitting down the hall in a waiting room. Our new design reflects the understanding that family support can be crucial in the healing process.”
Every Person Matters

This year, the Sisters of St. Joseph of Orange celebrated their 100th year jubilee. At the Queen, we have always worked hard to uphold the Sisters’ mission of lending a compassionate hand to the underserved. In 2012 we contributed more than $590,000 in funding support to 35 local nonprofits and to more than 45 different safety-net programs in the county.

Whether it’s with funding, in-kind donations, or staff time, we strive to work collaboratively as a key community partner to enhance the health and quality of life of Napa County’s most vulnerable populations by expanding access and leveraging resources.

Dana Codron  
Executive Director, Community Outreach Department  
Queen of the Valley

Our many community partners include:

- Catholic Charities  
- Children’s Health Initiative  
- Community Action Napa Valley  
- Community Health Clinic Olé  
- Family Service of Napa Valley  
- Healthy Aging Planning Initiative  
- Napa Valley Adult Day Services: Alzheimer’s Care  
- Napa County Health and Human Services  
- Napa Emergency Women’s Services

Dr. Maryam Mohsenzadeh of the Queen’s Mobile Dental Clinic

Queen of the Valley received the 2012 American Hospital Association’s NOVA award for Building Healthier Communities for our CARE Network’s hospital-community collaboration. Only five hospitals nationwide received this award, including Boston Children’s Hospital and Henry Ford Health System.
Napa Valley Vintners’ Helping Hand

Our mission supports the idea that no one should have to delay necessary medical care because they lack health insurance. In 2012 the Queen spent more than $22.5 million in charity and uncompensated care—excluding Medicare—by providing free or discounted services to 24,092 persons who did not have sufficient resources to cover the cost of their care. We are immensely grateful to the Napa Valley Vintners, whose $400,000 Auction Napa Valley grant helped to support this valuable community service.
Circle of Friends

On February 21, more than 100 friends of the Queen attended this reception for annual donors at Paraduxx Winery in Yountville. The evening event featured Medical Director of Neurosurgery Jeffrey Yablon, MD, reporting on the latest achievements in the Peggy Herman Neuroscience Center. Annual gifts are an essential element in the Queen’s revenue, and such donor groups and events provide a way for the Queen to express its gratitude to its loyal supporters.

Reach for the Stars

This 19th annual luncheon and fashion show was held on April 7 at the Silverado Resort and Spa. Featuring cancer survivors modeling fashions from local boutiques, the fundraiser is a joyful celebration of life that unites individuals living with cancer as well as friends, families, physicians, and care providers. Proceeds from the event provide scholarships for patients to attend the Queen’s Cancer Wellness Program; more than 324 such scholarships have been awarded since the program began in 2007.
Day for the Queen

More than 800 guests attended “The Royal Queen in Paris,” the Foundation’s 35th annual fundraiser, at the Silverado Resort and Spa on August 17. The event honored Tim Herman, whose philanthropic support helped fund the start-up of the new Peggy Herman Neuroscience Center and the construction of the new Advanced Diagnostic and Surgical Pavilion. The all-day extravaganza featured men’s and women’s tennis, golf, a fashion show and luncheon, cocktails, silent and live auctions, barbecue dinner, and dancing to live music by Dave Martin’s House Party. The event netted more than $150,000, which will go toward the new hybrid surgical suite in the Herman Family Pavilion.

Queen of the Valley’s Regional Cancer Center has received a three-year Accreditation with Commendation Award from COC/ American College of Surgeons—one of only nine hospitals in the state to receive this rating.
Ed and Linda Barwick have always been deeply involved with the Napa community. While operating an auto dealership for 41 years, Ed served as the city’s mayor in the early ‘60s and as a longtime city council member. He was also a member of the Queen’s Foundation board in the mid-1980s. Linda worked as administrative assistant to the executive director of Napa State Hospital, where Ed served on the mental health board—that’s how the couple met.

Meanwhile, there were medical needs. Linda is a ten-year cancer survivor, and Ed’s first wife passed away from the disease. Ed had several serious health scares, including a pulmonary embolism. And for every problem, the Queen was there to help. “We’re here because we had outstanding physicians, nursing staff, equipment, and care—all within a stone’s throw of our house,” Linda says.

In gratitude, the couple has made several planned gifts, including two bequests, to fund equipment at the new Peggy Herman Neuroscience Center. “When we personally had the need for a neurological facility, we had to travel outside the community,” Ed says. “This is something we need right here in Napa, and we’re pleased to help make it a reality.”

The Commission on Cancer gave the Queen its 2011 Outstanding Achievement Award.
No Matter How You Give

Thanks to the many generous gifts from the donors on these pages, Queen of the Valley is saving lives, prolonging lives, and making lives healthier in order to enjoy all the millions of moments that matter to each of us. There are many ways to make a gift to support the life-enhancing work at the Queen. Our Foundation staff is available to provide confidential consultations with no obligation to help determine which giving method is most beneficial to you.

**Tribute Gifts** – Gifts to the Foundation may be made in honor of living designees or suggested in memorial notices.

**Unrestricted Gifts** – Unrestricted gifts allow the Foundation to determine their use wherever the need is greatest.

**Restricted Gifts** – Some donors wish to make their contributions to a specific department, program, or equipment purchase.

**The Endowment Fund** – The gift principal is maintained in perpetuity and invested to create ongoing income for the hospital. The purpose for such gifts can be restricted or unrestricted.

**Planned Giving** – There are many tax benefits and income-enhancement opportunities with gifts of stocks, property, or appreciated assets. You may also choose to make a trust or bequest benefiting the hospital.

**Circle of Friends** – For those loyal donors who make annual gifts of $500 or more, this giving society offers an elegant reception, health-care presentations, and recognition in Foundation publications, among other benefits.

**The Hall of Honor** – In the medical center’s main lobby, the Hall of Honor gives permanent recognition to those who have made a cumulative contribution of $5,000 or more, and such donors are recognized at an annual event.

**The Queen’s Heritage Circle** – Our Foundation honors individuals who choose to make a gift to the Queen through their estate plans with membership in this giving group. They are listed in our publications and invited to an annual luncheon.

*For more information on Ways to Give, go to www.queensfoundation.org and click on Ways to Give.*